

Grizzly Flats CSD Newsletter July 2020



The mission of the Grizzly Flats Community Services District is to maintain the highest ethical standards for its Board members and employees while providing quality water in a fiscally responsible manner for the community of Grizzly Flats.

Annual Consumer Confidence Report

THIS NOTICE CONTAINS INSTRUCTIONS FOR YOU TO OBTAIN IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER.

Este reporte contiene las instrucciones más recientes para obtener información importante sobre su agua potable. Traducir, o hablar con alguien que lo entienda.

The Consumer Confidence Report (CCR) is an annual water quality report issued by Grizzly Flats Community Services District as required by the Safe Drinking Water Act (SDWA). The purpose of the CCR is to inform you of the quality of your drinking water. In previous years, GFCSD has mailed its customers a printed copy of the CCR. State Water Resources Control Board has expanded its interpretation of the SDWA to allow for electronic delivery of the report. This allows GFCSD to reduce paper consumption and minimize printing costs.

TO VIEW YOUR 2019 CONSUMER CONFIDENCE REPORT, PLEASE VISIT THE FOLLOWING URL:

http://grizzlyflatscsd.com/wp-content/uploads/2011/12/2019_Consumer_Confidence_Report1.pdf

If you would prefer a printed copy, call our office at (530) 622-9626 or email us at gfwater@sbcglobal.net.

Scheduled Rate Increase

As a reminder, customers will see the water rates change next month (water statements dated July 31, 2020). In 2016, GFCSD performed a Water Rate Study and adopted a 5 Year Rate Structure that gradually increased the rates over time. The Water Rate Study, Prop 218 notice, and a list of Frequently Asked Questions (FAQs) can be found on our website, under the "Customer Info" tab for anyone looking for more information. (http://grizzlyflatscsd.com/?page_id=10)

The basic rate will be **\$68.97** and the volumetric charge will be **\$1.20 per hundred cubic feet**.

Adopted 5 Year Rate Structure

	Prior to 2016	2016/17	2017/18	2018/19	2019/20	2020/21
Monthly Base Rate	60.37	59.30	61.58	63.95	66.41	68.97
Volumetric Rate (per hcf)		1.15	1.16	1.17	1.19	1.20

*hcf = One hundred cubic foot = 748 gallons

Election for the Grizzly Flats Community Services District Board of Directors

This November, all five of our Board seats are up for election! **Anyone who is interested in running for a seat on the Board will need to file with El Dorado County Elections Department between July 13th and August 7th.** Filing with EDC will ensure your name is on the election ballot. To serve on the Board, you must be a registered voter in our District and your primary home must be within our District boundaries. Contact our office today for more information. Call (530) 622-9626 or email Kim (GFCSD's Board Secretary) at gfwater@sbcglobal.net.

GFCSD Office is Open to the Public

Due to concerns related to the COVID-19 pandemic, we recommend that customers only come into the office if they require staff assistance. If you are dropping off a payment during office hours, please leave it in the drop-box next to our front door or in the green drop box at the bottom of our driveway (right hand side, near the gate post). We're also available to assist customers by phone at (530) 622-9626 or by email (gfwater@sbcglobal.net) during our normal business hours (Monday – Friday, 9:00 AM to 2:00 PM.)

We ask that only one customer enter the lobby at a time. This will allow customers and staff to maintain adequate social distancing. We ask that you not come to the office if you are sick or have been in contact with someone who was recently sick.

Normal Billing / Late Charges Resume This Month!

In March, our Board of Directors took action to suspend all late fees and shut offs for non-payment to help our customers with any financial impacts they were experiencing due to the COVID-19 pandemic and the State's Stay-at-Home Orders. As the State starts reopening, we must also resume our normal operations. At the June 11th board meeting, it was decided to let the actions taken in regard to late fees expire on June 30th.

We will resume normal billing procedures for water payments this month. Late charges (10% of the balance due) will be applied to all accounts that have a balance of \$5 or more as of July 21st.

If you have unpaid water charges from March through June, you must either pay the balance in full or have a payment arrangement approved by our office prior to July 21st, or your account will start incurring late fees.

We will resume service disconnections for non-payment once the Governor's Executive Order N-42-20 expires. If you have questions about your account balance or want to set up a payment arrangement, contact us at gfwater@sbcglobal.net or (530) 622-9626. Our Disconnection Policy, Billing & Penalty Schedule, and Payment Arrangement forms can be found under the "Customer Info" tab on our website at the following link: http://grizzlyflatscsd.com/?page_id=10

2020/2021 Budget Process

The proposed budget is available on our website at the following link: http://grizzlyflatscsd.com/?page_id=2 and at the District office during normal business hours; Monday – Friday, from 9:00 am to 2:00 pm. The GFCSD Board of Directors is expected to review and approve the final budget at our regular meeting which is scheduled to take place at 6:30 pm on Thursday, July 9, 2020. The public is welcome to participate and be heard regarding any item in the budget.

