

Grizzly Flats CSD Newsletter March 2018



GFCSD COMMITTEE VOLUNTEERS

Did you know that customers can volunteer to serve on our committees? This is a great way to get to know the District staff and Board of Directors! Committees meet at various times throughout the year; as needed or as directed by the Board of Directors. The District's current committees are as follows:

Standing Committees:

- **Finance & Budget Committee** - concerned with the financial management of the District, including preparation of an annual budget and Capital Improvement expenditures.
- **Personnel & Policy Review Committee** - concerned with the functions, activities, operations, compensation and welfare of District staff.
- **Water Operations Committee** - concerned with management of the treatment and distribution systems and issues/concerns with the regulatory agencies GFCSD reports to.
- **Capital Improvement Projects (CIP) Planning & Engineering Committee** - concerned with the future planning of the District, including developing and revising a CIP Plan for the District. This committee works in hand with the Budget committee in establishing funding for those projects.

Ad Hoc Committee:

- **Drought Measures Infrastructure Project Committee** - concerned with overseeing and administering the Prop 84 grant project, funded by the Department of Water Resources.

NEW GFCSD BOARD MEMBER

On February 9, 2018, GFCSD's Board of Directors unanimously voted to appoint David Robinson to fill the vacant seat on our Board of Directors. We welcome David to the District, and look forward to working with him!

POST-DATED CHECKS

As a courtesy, we have previously allowed customers to submit post-dated checks when paying their account. However, due to the fact that this practice poses a serious liability issue to the District, **we will no longer be able to accept post-dated checks from customers.** Be sure to note the late fee schedule below so you can avoid any issues with your account.

LATE FEE SCHEDULE

Please remember payments are due on the 15th of each month. If your account is current (you only owe for the current month), you have a five day grace period; payments must reach our office by the 21st of the month. If you have a past due amount (you made a partial payment or no payment the month before), there is no grace period. Those payments must reach our office by the 15th of the month, or a penalty is assessed.

ARE YOU PLANNING TO SELL YOUR HOME?

With warmer temperatures looming on the horizon, some residents may be preparing to sell their homes. One thing to keep in mind is that property owners are responsible for paying water service charges through the close of escrow. Also, it is important to let us know as soon as the sale is complete so that our staff can get the current meter read for use when calculating your final bill.

DISTRICT TREASURER NEEDED

Our District Treasurer recently resigned, and we are looking for a replacement. **The District Treasurer position is not compensated.** They are appointed by the Board of Directors.

The District Treasurer works closely with the General Manager managing the finances of the District. Specific duties and responsibilities include:

- Chairing the standing Budget & Finance Committee;
- Following the procedure for drawing and signing checks for payroll and claims against the District; and
- Determining if claims and demands against the District conform to the District's approved budget.

If you are interested, please send in a letter of interest to GFCSD Board of Directors, P.O. Box 250, Grizzly Flats, CA 95636. The letter should outline your experience which qualifies you for this position. Resumes are also acceptable. Please include 3-4 references.

CAN YOU FIND YOUR FIRE HYDRANT?

Please remember to keep the fire hydrants near your home clear when the snow piles up. Fire personnel need quick access to the fire hydrants in case of fire and the hydrants need to be visible so the Department of Transportation's snow plows don't accidentally damage them. For the safety of you and your neighbors, please make sure those hydrants are visible.

WATER LEAKS

Leaks have already occurred this winter due to frozen water pipes. The District has a Water System Operator on-call, 24 hours a day, 7 days a week to respond to water system emergencies **outside of our normal business hours.** Please keep in mind we cannot make repairs to your side of the water system.

ON-CALL EMERGENCY NUMBER
(530) 497-4666

WHAT IF YOU WAKE UP TO FROZEN PIPES?

During the recent snow storms, our office was inundated with calls from customers who had no water. It's always a good idea to keep a plumber's number handy in case you need it! We recommend that you have a friend or neighbor check your home regularly if you are not in the area. Keep in mind that maintaining low heat in your home does not necessarily ensure that your pipes will not freeze. This is especially true if we experience electrical outages.

Frozen water lines can occur where there is an exposed section of pipe, such as where the line enters the residence. If you think you've identified where the freeze-up occurred and you want to try thawing it yourself, **we do not recommend using a torch with an open flame!** Besides the obvious fire danger, overheating a single spot can burst the pipe. Heating a soldered joint could allow it to leak or break. Instead, we recommend a hair dryer with a low heat setting. Wave the warm air back and forth along the pipe, not just on one spot. If you don't have a hair dryer, you can wrap the frozen section with rags and pour hot water over them. It's messy, but it works. Be careful because the pipe may already be broken, but not leaking because the water is frozen. When you thaw it out, water could come gushing out.

Everyone in the household should know where your meter box is and be ready to run for the master shutoff valve if necessary!

OFFICE SERVICES

Just as a reminder to our customers, the GFCSD Office does offer some limited office services if you need them:

- **Copies** - 15¢ per page
- **Fax** (incoming & outgoing) - \$1.00 for the first page and 15¢ all pages thereafter.
- **Notary Services** - \$15 per signature. Our General Manager is a Notary, but due to her job duties, she is not always in the office. If you are in need of a Notary, please call first to make sure she is in!

