Grizzly Flats Community Services District PO Box 250 / 4765 Sciaroni Road Grizzly Flats, CA 95636 Office: (530) 622-9626 Fax: (530) 622-4806

Website: www.grizzlyflatscsd.com

# Grizzly Flats CSD Newsletter August 2013











# AUGUST REGULAR BOARD MEETING – DATE HAS CHANGED!

Please note – our regular board meeting, scheduled for the Friday, August 9, 2013 had to be postponed until Friday, August 16<sup>th</sup>!

Why the change? We were unable to form a quorum on August 9<sup>th</sup>. A majority of the Board (at least 3 members) must be present to hold a meeting so we had no choice but to reschedule. The meeting will begin at 9:00 AM. Meetings are always held at the District office, located at 4765 Sciaroni Rd. Grizzly Flats, CA. The public is always welcome and encouraged to attend! Agenda packets for this meeting will be available after 12:00 PM on Tuesday, August 13, 2013.

#### WATER SUPPLY UPDATE

How is the water supply? Are we in a drought? We hear these questions from many of you and we want to keep you informed about your water supply.

As you probably know, our water comes from nearby streams (Big Canyon and North Canyon Creeks) which are fed with rain and snow melt. Those who were here last winter know we didn't receive much precipitation. The good news is we have the new reservoir liner in our raw water reservoir which has made an incredible difference in our ability to store water! Without the liner, we lost an estimated 11 million gallons of water to seepage each year.

As of this writing....our reservoir is still full and spilling! That's been a <u>very</u> rare sight! In past years we were forced to enact conservation measures due to the lack of water in the reservoir. **Even with higher customer demand this summer, our water supply is in good shape for now**. We have not had to declare conservation measures. The water level at our

diversions is lower than normal, but our ability to store more water has made our system much more reliable.

Please keep in mind that August to October is usually our driest period, so our circumstances could change. In addition, we will be keeping close watch of our snow and rainfall totals this coming winter. Problems could arise if we have another dry winter...but we will have to wait and see! If conservation measures do become necessary, we will post notifications at the Grizzly Flats Post Office and utilize our email contact lists.

#### GRIZZLY POND SURVEYS

The results are in, and we'd like to thank everyone who returned a Grizzly Pond survey and provided their feedback!

Out of 585 active customers, we received 121 completed surveys. Although the results were close, the majority (55% of the participants) wanted to keep the pond as it is. Therefore, we are prevented from allowing <u>organized</u> activities on the property by community groups and local residents. There will not be any financial change to the current operations of the District and we will not be pursuing a "Parks and Recreation" designation from El Dorado County LAFCO.

People are free to use the park at their own risk and are required to follow all posted rules such as no swimming, no fires, no illegal substances, no firearms, and no loose dogs. The El Dorado County Sheriff's Department should be called in the case of any illegal activity. For the sake of the neighbors who live near the pond, please be respectful of the rules and regulations and use the property responsibly!

### GFCSD ELECTION NOTIFICATION

Looking for a way to serve your community? We are looking for interested individuals to serve on our Board

of Directors. The position will require a commitment to attend monthly meetings as well as any special or committee meetings as needed. Board members do not represent any fractional segment of the community, but are rather a part of the body that represents and acts for the community as a whole. Directors volunteer their time and serve without compensation.

This year we have four board positions up for election:

- 3- four year terms (terms expire December 2017)
- 1 two year term (term expires December 2015)

Basic requirements for board members:

- Must be registered to vote within the GFCSD's boundaries.
- Must be available to attend regular Board meetings, usually held on the 2<sup>nd</sup> Friday of each month.
  Meetings begin at 9:00 AM and can last 4 – 8 hours depending on the length of the agenda.
- Must be available to actively participate in the District; volunteer for committees, community activities, special meetings, and training sessions as needed.

Interested individuals must file "Declaration of Candidacy" paperwork at the El Dorado County Elections Department in Placerville by 5:00 PM on August 9, 2013. The general election will be held in November 2013.

## PAY YOUR WATER BILL ONLINE?

As part of our ongoing commitment to provide efficient and convenient service, we have partnered with Official Payments Corporation (OPC) to provide GFCSD customers with the option of paying their water bills electronically or by telephone. Visit our website at www.grizzlyflatscsd.com and click on the "Pay Now" button at the bottom of the home page. The site accepts Visa, MasterCard, Discover and electronic checks. Debit and credit card payments can also be made in the District's office. Be sure to call our office at (530) 622-9626, Monday – Friday, 9:00 AM to 2:00 PM if you need any assistance with this process. NOTE: OPC charges a \$2.95 convenience fee for using their service.

# "THE GFCSD WATER LOG" - NEW EMAIL

So the rumor is not everyone reads our newsletters! Shocking...since we work hard to make these darn things entertaining and fill them with lots of useful knowledge, but we understand that you're busy!

In an effort to increase our communication with you, we have created "The GFCSD Water Log". This will be an electronic communication from the District used to notify customers of leaks in the system, scheduled maintenance, and location of any road work by our crews. We will also send out reminders about board meetings, payment due dates or other important happenings at your water district! Emails will be sent out as needed to give customers information about District activities.

We will maintain our Emergency contact list for those customers who wish to <u>only</u> be contacted in case of a water system emergency.

We will be emailing customers in the coming days, allowing you the option to subscribe to the new email notifications. If you don't see an email from us this week, that means we don't have your email address in our system for you. Just shoot us a quick email at gfwater@sbcglobal.net asking to subscribe!

#### TEMPORARY CHANGE OF OFFICE STAFF

Every GFCSD customer has at one time or another has talked to Kim, the GFCSD Office Facilitator; whether she was helping you set up your new water account, pay your bill, or sort out your water charges. She spends her days answering any and all questions related to the District asked by those who call or come into our office each day. She's even been known to give weather and road condition reports in the winter to those in need.

Kim is expecting a baby and will be out on maternity leave in the coming months. We are thrilled that our water district family is growing....but we will all miss Kim

while she is away! We will have a temporary employee filling Kim's position. As always, we expect to offer professional customer service to each of you as we transition



through this period. There will be no change to the office hours. Office staff will be available to assist you with any issues related to your water service Monday – Friday, 9:00 AM to 2:00 PM, although we will be asking for your patience because Kim's shoes will be very hard to fill!

The Board members and staff of GFCSD want to wish Kim and her family the very best in the months ahead!