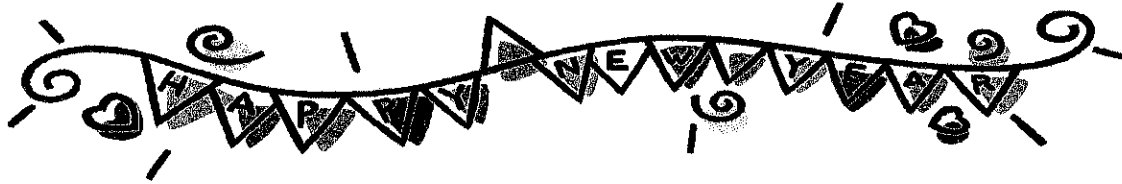


Grizzly Flats CSD Newsletter January 2013



The Grizzly Flats CSD's Board of Directors and employees
would like to wish all of you a Happy New Year!

ALONG WITH THE NEW YEAR, WE HAVE SOME THINGS THAT ARE CHANGING, PLEASE READ BELOW FOR CHANGES THAT MIGHT AFFECT YOU!

BOARD MEETING DAYS ARE CHANGING!

The Board of Directors of the Grizzly Flats Community Services District has changed their regular meeting day. **Regular Board meetings will be held on the 2nd Friday of each month through 2013.** We had previously held them on the 2nd Monday of each month. The next meeting is scheduled for **Friday, January 9, 2013.** Regular meetings start at 9:00 AM and usually run until late afternoon depending on the amount of business on the agenda. You can find agendas posted at least 72 hours prior to the regular meeting at the Grizzly Flats Post Office (inside the glass case in the lobby and outside on the bulletin board) or at our office. If you are interested, you can join our Agenda Request group and receive the agenda by email each month.

ORANGE TAG NOTICES ARE CHANGING!

It's never fun to come home to an orange tag hung on your door reminding you that your water bill needs to be paid, but unfortunately it happens to the best of us. Please be aware that we are changing the procedure and timeline of disconnection notifications. **Accounts that have a balance equal to or greater than two months' worth of unpaid charges are in danger of having their water service terminated.** Customers will receive a "10 Day Notification of Impending Service Disconnection" mailed out with the 2nd tier late penalty, processed on the 15th of each month. If the account goes unpaid, **customers will now receive a 48 hour notification instead of the 5 Day Orange Tag warning.** **GFCSD personnel will make every effort to notify an**

adult residing at the home, either in person or by phone, of the impending disconnection. If personal contact cannot be made, an orange tag will be hung at the property as a last resort. Water service will be disconnected 48 hours after the notification if the account is not paid in full before Noon on the scheduled "Shut Off Day" (that date is always included in all notices, usually the 30th of each month except when the 30th falls on a weekend or holiday).

NEW GRIZZLY POND SHIRTS & SWEATSHIRTS!

The GFCSO Office has new Grizzly Pond long sleeve shirts and sweatshirts for sale in a new color.....**black!** All proceeds go to improving the Grizzly Pond property with the hope of making it a great community gathering place. Stop in and purchase them during our normal business hours, Monday – Friday, 9:00 AM to 2:00 PM. Long sleeve shirts are \$17 (or \$20 for 2x) and sweatshirts are \$20 (or \$22 for 2x)...many sizes are available!

LATE PENALTIES REDUCED TO 11%

If you received a late penalty last month, you may have noticed a difference in the amount charged. Late penalties have been reduced to 11% of the balance due to better reflect our actual costs for processing. Contact our office if you have questions about our late fees or other charges.

CAN YOU FIND YOUR FIRE HYDRANT?

Do you know where the closest fire hydrant is to your home? Is it buried under a mountain of snow? It's always a good idea to make sure the fire hydrant closest to your home is accessible during the winter. If there is a fire, you don't want the firemen to waste precious time trying to find and uncover a hydrant! A few years ago, an "Adopt a Hydrant" program was initiated through the Grizzly Flats Fire Safe Council. Community volunteers "adopted"

hydrants to keep them accessible during the winter snow season. If you are interested in adopting a fire hydrant, call our office!

BROKEN & FROZEN PIPES

We have had a series of cold winter storms and with it came reports of broken water pipes! Last month's newsletter was full of winterizing tips. If you need a copy, please contact our office and we would be happy to email them to you! Be aware of spraying water or unusual puddles, both of which can be signs of a broken water line. If you need assistance with a broken line, call our office at (530) 622-9626. We cannot make repairs to your side of the water system, but emergency shut offs can be done by our staff to stop the water loss and prevent further damage to your property!

GFCSD VOLUNTEERS

Since this District has been formed, community support has been the key to our success. The "This is my water district" spirit has gone a long way toward building this District to what it is today. Our dedicated volunteers provide their time, professional skills, and labor without cost to the District. Their help has no doubt saved our rate payers a great deal of expense, which certainly helps to keep the water rates in check. We are always grateful for those individuals who choose to help us.

Board Members & District Treasurer – The GFCSD Board of Directors is made up of five board members. We also have a community member designated to act as District Treasurer. These individuals are not paid or compensated other than a lunch during our regular meetings that usually last 7 to 8 hours. In addition, many hours are dedicated to District operations and committees. They put their best effort into making this a District the community can be proud of, but it's not a job they get a lot of praise or recognition for. All you have to do is look to other local district to get an idea what a dysfunctional board of directors can do to an organization. We thank our Board members and our District Treasurer for their dedication to our District and our community!

Meter volunteers – We have 5 -6 volunteers who help us read meters each month. Unlike other water districts, we go out each month to physically read every meter in the water system....approximately 600 meters! All reads have to be completed within a 4 day period. Our dedicated volunteers are out in the elements helping us do those every month! We have an amazing

meter reading crew and the GFCSD staff thanks you for all your hard work and assistance!

Billing volunteers – Have you ever thought about how your water bill gets to you each month? One day a month a group of 5 - 6 volunteers meet at the GFCSD Office! Each water bill is folded, stuffed into an envelope and stamped with postage. There are always funny stories and community events discussed. It usually takes these ladies and gentlemen an hour or more to get through all 600 bills. They are an amazing group of people and we are lucky to have their help each month!

Front Desk Help – On the 2nd Friday of each month, you will encounter a different smiling face behind our front counter. Due to our staff reorganization, Kim has been named Board Secretary and must attend all Board meetings. To help keep the office open to customers, we have a volunteer who spends the day answering phones and taking payments from customers. We thank these volunteers for their help and applaud them for helping us keep our staffing costs down!

Other volunteers – This year we've had help doing an informal survey of Eagle Ditch. We've had a very successful Grizzly Pond Car Show / Craft Fair. We've had help out in the field during leaks with volunteers providing traffic control or physical labor. We've had equipment loaned to us when ours broke in order to keep our system operating. We've had volunteers help us find leaks in the distribution system.....

FOR ALL THOSE WHO HAVE BEEN A PART OF OUR DISTRICT AND HELPED US THIS YEAR AND PREVIOUS YEARS... WE THANK YOU!!

If you have ever thought about volunteering, contact Kim at our office at (530) 622-9626!



HOLIDAY CLOSURES

The GFCSD Office will be closed the following days:

- Monday, December 31 – New Year's Eve
- Tuesday, January 1 – New Year's Day
- Monday, January 21 – MLK, Jr. Day

In emergency situations only, please call emergency pager at (530) 890-0102. Please stay by your phone until you receive a call back from our on-call personnel. They will need information about the issue prior to responding.