

Grizzly Flats CSD Newsletter December 2011



Winter is just beginning! We expect freezing temps and snow for several more months! You can find instruction on how to winterize on our website under the "Customer Info Tab" and for more tips on preparing for winter, check out FEMA's website, www.ready.gov/winter

THANK YOU TO OUR COMMUNITY!!

What an amazing town we live in! All GFCSD customers were asked to take water conserving measures from November 14th to November 17th. Even though there were some issues with the date change, the results were amazing! Thank you so much!

The connection of the new 12" water line to the clear well tank is finished, the tank has been refilled and all water quality testing has been done. We've received approval from the California Department of Public Health (CDPH) to put the tank back online. We also want to thank our **WONDERFUL VOLUNTEERS** (from the community and the Grizzly Flats Fire Safe Counsel) who helped us distribute flyers door-to-door. Your help was greatly appreciated!

Most of the work in Phase one has been completed. Veerkamp installed about **XXXX** ft of new water lines, 5 new fire hydrants, made several connections between the new lines and the existing system, and installed a backflow meter. We look forward to next spring when the reservoir liner will be installed and the roadways where the new water lines were installed will.

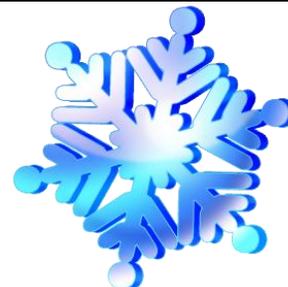
THANK YOU FOR ALL YOUR PATIENCE AND SUPPORT!

PAYMENT OPTIONS

Why doesn't GFCSD accept credit cards or online payments?

The simple answer is money! We are in cost cutting mode here at the District office. We try to keep expenses as low as possible for customers. We have researched how to accept credit cards and online payments; unfortunately it would cost thousands of dollars to purchase the necessary equipment and software needed to process those kinds of payments. There would also be additional monthly fees and "per transaction" fees. We feel, for now, that the majority of our customers don't want to have to pay extra for this service. As an alternative, many of our customers have started paying us through their bank's bill pay option. Most banks offer their customers this feature. The bill pay feature allows you to pay bills online through your bank's website. The bank then mails us a paper check that we can process. **Be sure to make your payment in advance of the due date. The bank needs time to process the check and mail it to us!** This is a great option to those customers who prefer to pay bills online.

Find your water shut off valve! In case of a leak, everyone in the family needs to know where it is and what it does. It's usually where the water line comes into your house from the street.



ACCESS TO METER BOXES

A request from your meter readers!

The District volunteers and staff need access to your meter boxes in order to read meters each month. Please keep your meter boxes clear of snow, mud and other debris so it is accessible for meter readers between the 18th and 22nd of each month. We read meters in all weather conditions including rain and snow! **If the snow is too deep, meter reads may be estimated.** Estimating can cause issues with our billing system, so we prefer to read the meters whenever possible. Also, for your safety and convenience, keep the inside of your meter boxes clean so you have quick access to your shut off valve in case of a water emergency!

Disconnect and drain all outside hoses. Detaching hoses from outdoor faucets allows water to drain from the hose and decreases the chance of outside pipes breaking!

CAN YOU FIND YOUR FIRE HYDRANT?

Please remember to keep the fire hydrants near your home clear when the snow piles up! Fire personnel need quick access to the fire hydrants in case of fire and the hydrants need to be visible so the Department of Transportation's snow plows don't accidentally knock them out! For the safety of you and your neighbors, please make sure those hydrants are visible.

Insulate pipes or faucets in unheated areas. If you have water pipes in an unheated garage, attic, or cold crawl space under the house, wrap them before temperatures plummet.

SOME REMINDERS FOR OUR CUSTOMERS

- Please put your customer code on payments so your account will be credited correctly.
 - Contact is if your phone or address changes. We need to be able to contact you in case of water emergencies.
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- Our emergency email contact list has grown considerably! Send in your email address if you wish to get email notifications from GFCSD. We only use the list in emergency situations.
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Winterize!! Take the time now to wrap pipes and winterize your water lines. Remember....all water that passed through the meter is the customer's responsibility...even water lost due to broken pipes!

VACANT HOME? TURN OFF YOUR WATER!

If you are going to be away from your mountain home for more than a day or two in the winter, the water should be turned off! Check our website under "Customer Info" for tips on how to winterize your home!

*Happy Holidays from
The Grizzly Flats CSD
Staff & Board of Directors*